

DR WARD & PARTNERS

Phone: 01277 283180

Mount Avenue Surgery

2 Mount Avenue

Shenfield

Brentwood

Essex

CM13 2NL

CQC

STATEMENT OF
PURPOSE
2023

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4) the registering body/provider (Dr Ward & Partners) is required to provide a statement of purpose.

This Statement of Purpose details the Practice aims and objectives in providing a General Medical Service to our patient population. It will give you information with regard to the kinds of services we aim to provide and the health and care needs the Practice sets out to meet.

PART 2 - AIMS AND OBJECTIVES OF THE SERVICE PROVIDER

This Practice will provide those Essential Services as outlined in our Primary Medical Services Contract.

To ensure the management of patients who are ill or believe themselves to be ill, with conditions from which recovery is generally expected, for the duration of that condition, including relevant health promotion advice and referral as appropriate, reflecting patient choice wherever practicable

To provide management of patients who are terminally ill

To provide management of chronic disease in the manner determined by the practice, in discussion with the patient and in line with evidence-based practice

To provide a high quality general medical service which is monitored and audited to ensure it meets the needs of our practice population

To ensure that provision of our services is in a safe, clean and effective environment

To ensure that our service users receive advice and treatment which affords them privacy, dignity, choice and information to manage their condition

To ensure our equipment, instruments and facilities meet with infection control guidelines

To establish, build and maintain an effective communication forum with our service users in order to listen and, where practicable, adapt to their needs

To provide a transparent complaints service that listens to our service users

concerns and meets with national guidance

To manage our service provision effectively to allow for responsive action with regards to capacity and demand for services

To recruit staff appropriately in line with guidance and regulation

To ensure our staff are trained to create an effective workforce and so meet the expectations of our service users

To manage and maintain the workforce effectively

To ensure equality and diversity in the workplace through training

To ensure a high level of clinical governance through audit and training

To ensure a high level of information governance through audit and training

Service provider

Dr Ward & Partners

Incorporating: Dr Patrick Ward, Dr Sarah Neill, Dr Sapna Subhani, Dr Kajan Kanagasabai, , Dr Dinesh De Silva & Dr Bhavna George

Legal Status:

Partnership

Our Premises

The Surgery
2 Mount Avenue
Shenfield
Brentwood
CM13 2NL

Telephone Contact Details

01277 283180 (When closed OOH services are provided by 111 team)

Service Provider ID:

1-199726715

Certificate Registration Number

CRT1-591506319

Registered Manager

Dr Sapna Subhani

Location ID

1-589934903

Part 3 –Location, Service Users & Regulated Activities

The Surgery operates from a converted house which has been extended on at least two occasions and extends over two floors accessible via lift. Any patient who would find it difficult to use the lift may request and receive an appointment on the ground floor with either a GP or Nurse.

We have very limited patient car parking space.

We have wide opening electric automatic access doors for wheelchair users. The surgery offers Home visits to patients who are unable to attend the surgery due to their medical condition. The practice also looks after the residents of two local Nursing homes.

A language translation service, by telephone, is available by pre-agreed arrangement.

Our regulated activities are:

Diagnostic and Screening Procedures

Cervical Screening, blood pressure monitoring, cardiovascular risk assessment, ECG, Spirometry, referral for other screening as appropriate

Family Planning Services

Conception, contraception, IUCD and Contraceptive Implants

Maternity and Midwifery Services

Ante natal referral and screening in conjunction with community midwifery service

Surgical Procedures

Minor operations appropriate to a primary care setting

Treatment of disease, disorder or injury

Consultation and appropriate referral to manage everyday illnesses, disorders or injury, preventative medicine to enhance quality of life, chronic disease management for patients with a diagnosed long term condition

Service Users

Our service users are our registered population which spans any age, ethnicity or gender

Part 4 – Registered Manager

The Registered Manager for this organisation is

Dr Sapna Subhani

BA MBBChir DCH DRCOG MRCGP (Registered Cambridge 1988)

Contact details:

Telephone 01277 283180

Email: practice.managerf81055@nhs.net
CQC notices can be sent to this email address